

Andrew Barbash, MD

Telehealth made easy

“Updox offers an incredibly user-friendly telehealth experience for my patients and for me. There’s nothing to download and it’s easy to use. I just need a cell phone number and, from there, I can text anyone a link. With just a click, we’re able to securely video chat. It’s that simple..”

—Andrew Barbash, MD



NEUROLOGIST

Challenge

As an active telemedicine neurologist, Dr. Barbash needed a fast, effective and efficient way to maximize his time with patients and fellow physicians. Working from his home base in Rockville, Md., the solution had to be user-friendly and integrate easily into his workflow without being intimidating for patients and families.

“Using video is about workflow – not technology. If it is too difficult to use or requires an app, it won’t work for my needs,” he says.

Solution

Dr. Barbash was one of the first physicians to use the Updox platform to offer virtual visits, and he’s found that it fits right into how he delivers care. From the start, the ability to engage people via secure text and mobile video, without an app, proved to be both efficient and gratifying.

Ease of Use. Getting started is simple and cost-effective. With Updox, Dr. Barbash didn’t need to worry about video carts, robotic webcam devices, wi-fi limitations or solution downloads. (In fact, most practices can use the computers that are already in their office with no special hardware or setup.) In addition, there are no special apps for the provider or patient to install, driving higher engagement from the start.

Relationship Building. Dr. Barbash’s patients were amazed by not only how easily they could “chat” by video, but that they could do so securely. The solution is 100% HIPAA compliant. “Updox has not only improved my practice but it’s also personally satisfying to connect in a way that is so user-friendly,” he said.

Save Time. Dr. Barbash was easily able to connect with patients, family members and other providers quickly and better manage his schedule. On top of that, communication workflows are streamlined by the ease of updating the patient chart with the details of his virtual visits.

What’s unique about us?

The Updox Engagement solution, part of the Updox all-in-one collaboration platform, is your go-to resource for telehealth. Through the platform, you can review faxes, text patients, video chat, respond to email and send messages to other staff – all within the same workflow. No logging in and out of different systems. It’s multi-tasking at its finest but in ways that save time and money to make patients, providers and staff happier and more efficient.

You have a secure video chat invite from First Family Medicine. Follow the link below to join chat:
[join.videochat](#)

