

Now Available

Updox Telehealth for NAFC!

Updox is pleased to be partnering with the **National Association of Free & Charitable Clinics (NAFC)** in furtherance of its objective to provide its members with **access to inexpensive telehealth services.**



What is Updox Telehealth?

Video Chat

The Updox Telehealth package includes HIPAA-compliant video and audio that is web-based, meaning there's no app to download or equipment to buy, and works on most smartphones, laptops, tablets, and desktop computers. Users can take photos via video as well as notes. Each video session is summarized in a PDF ready to upload to the patient's chart.

Secure, Two-way texting

Updox Telehealth users can also avoid wasting time playing phone tag by sending HIPAA-compliant secure text messages, including attachments, to patients, families, pharmacists or other specialists – without using personal cell phone numbers. Even better, all responses and attachments are received in the Updox Inbox where they can be reviewed by any authorized user before routing according to the workflow you set up.

NAFC member organizations can now choose from one of three Updox Telehealth packages, depending on the volume of telehealth sessions they expect to conduct in a month. A discount of up to 50% will be applied at the time of order.

Each of the eligible packages includes Updox's seamless integration between Updox and Practice Fusion at no additional charge. This integration makes it incredibly simple to select a patient when establishing a video call or text message and to file messages and video chat notes back into the patient's chart.

NAFC members can take advantage of this program by clicking on the Updox link on the NAFC website or visiting <https://info.updox.com/nafc>. From there you will be directed to a page providing instructions for ordering as well as access to helpful telehealth resources. Updox subscribers will receive new customer onboarding support and training via Updox's web-based self-service resources and ongoing technical support via email and chat during Updox's published support hours.

For more information visit info.updox.com/nafc