Profiles of an eMDs Solution Series customer

As an *eMDs Solution Series* customer, you can communicate easily with patients—however they prefer—while working more efficiently thanks to a close integration and partnership with Updox.

Here's a look at the eMDs + Updox customer profiles we support.

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updox PCA

Helen has Updox's PCA, which is fully integrated with her EMR.

It is a cohesive suite of products to help her eMDs practice and staff work more efficiently, spend more time with patients and drive staff and patient satisfaction as a result. Updox PCA is a HIPAA-compliant, easy-to-use platform proven to reduce time spent on phone calls, voice mails and fax as well as eliminate staff rework.
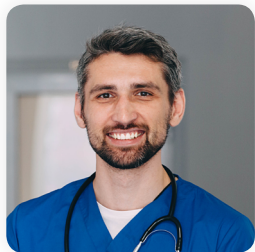
Products include:

- Integrated inbound and outbound fax
- SMS and Secure Text for patients and contacts
- Video Chat
- Appointment Reminders
- Broadcast Messaging

Updox PCA info:

For support help, contact **support@updox.com**. To sign up, contact **sales@updox.com**.

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eMDs patient portal powered by updox

With his eMDs patient portal, Bob's practice has access to a secure web-based solution that enhances the physician-patient relationship.

His practice can share lab results directly with patients through their portal. Patients can view and request updates to health history, schedule appointments and request refills and referrals.

Product included:

- Patient Portal

eMDs info:

For support help, contact **support@emds.com**. To sign up, contact **sales@emds.com**.

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eMDs updox + updox PCA

Best option

With the eMDs patient portal and Updox PCA, all practice communications is routed to one place.

Gina's practice has one place to manage and take action on all practice communication like emails, messages from patients, faxes, referrals, texts and virtual visit logs. This fully integrated option is easy-to-use and streamlines all communications with patients and other healthcare providers to lower overhead costs and save time.

Products include:

- Integrated inbound and outbound fax
- SMS and Secure Text for patients and contacts
- Video Chat
- Appointment Reminders
- Broadcast Messaging

- eMD's Patient Portal