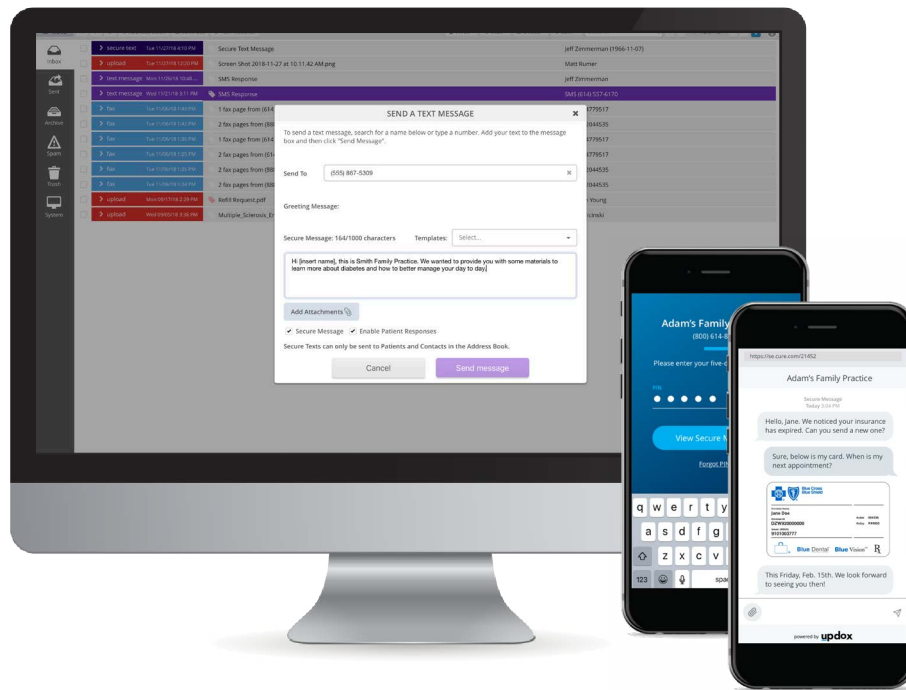
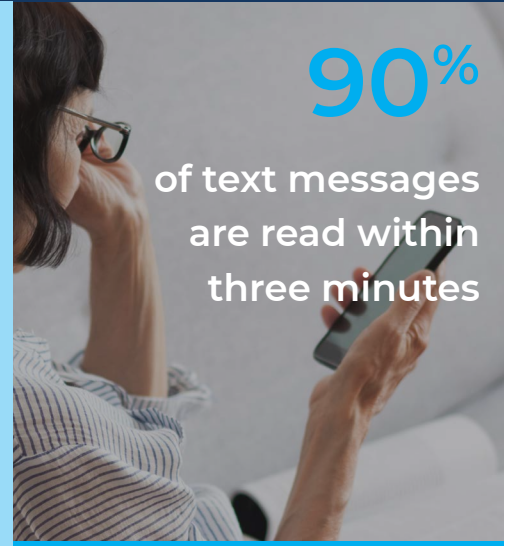


Secure Texting & SMS

Convenient & safe care made possible

Updox Secure Texting & SMS lets you interact with patients in a new way by engaging them where they are—on their phones. With no apps to download, Texting is ideal for communicating with your patients in a safe and efficient way. Conversations take place in a secure, HIPAA-compliant environment and alleviate the back-and-forth phone calls and allow your practice to remain connected to patients and exchange information before and after visits.



Boost patient & staff satisfaction

Communicate without the back and forth of phone calls at your convenience

Work efficiently

Utilize templates or create your own for common scenarios

Ensure security and compliance

Secure Text messages are HIPAA-compliant ensuring shared information is protected

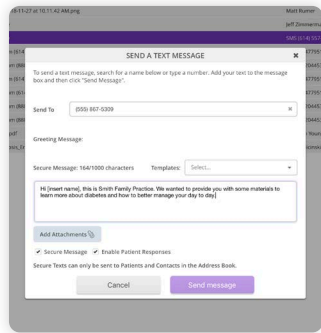
Document care

Attach forms, photos or videos and easily file conversations to the EMR

“Patients really like the idea of texting versus phone calls and it’s so much more convenient for me. **Phone tag slows down the process so much.** A back-and-forth exchange with voicemails might last several hours or days. I can text a patient, get information or a question back and follow up in just a few minutes.

It allows us to connect, no matter where we are.”

William Cromwell, MD



Customize Texts

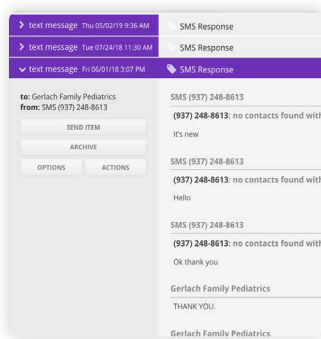
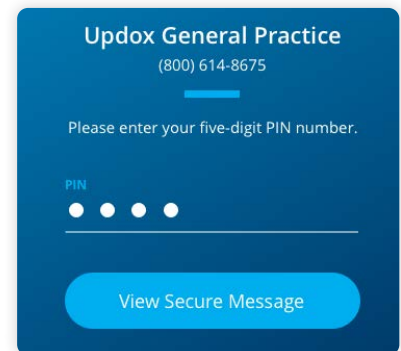
Customize to fit your needs

Customize your practice's Text experience with templates, attachments, and response preferences

Message Authentication

Confirm messages are received

Ensure Secure Texts are reaching your patient with message authentication.



Manage Texts

Easily manage all messages

Manage Text conversations in the practice Inbox and easily file conversations in the EHR.



What's unique about us?

Our easy-to-use Updox Communication Platform helps you deliver the best virtual and in-person visits to focus on what matters most—your patients. With more than 470,000 users, Updox is the only place to manage all communications that happens outside of the EHR ensuring safe and efficient care.

Learn more at updox.com/solutions/telehealth/secure-texting-sms