

JULY

July 1	How to customize your Updox communication tools
11 AM	During this session, we'll walk through customization of cover sheets, templates,
	internal forms and more. In addition to reviewing how to create and edit these, we'll
	discuss the best practices learned from like customers.
	Register
July 9	How Updox Video Chat/Updox Messenger can be used to engage with your patients
2:00 PM	securely, quickly and conveniently
	During this session we will cover how Updox Video Chat can be used to consult and
	follow up with your patients. You will learn how to have a quick Video encounter with
	patients and other care providers, as well as learn different work flows within
	pharmacy this can be utilized for. During this Session we will also cover how
	Messenger can make staff communication within your pharmacy more secure and
	efficient. You will learn how to message a staff member within the Pharmacy using
	Updox while also reviewing work flows in which messenger can be used to send PHI.
	Register
July 10	How to navigate Updox administrator settings
12:00 PM	During this session we will cover the advanced admin settings that can be found under
	"Practice Settings." We will also explain the profile settings that each user can set for
	themselves such as how you want to receive notifications of items in your Updox
	account and how to change how many items show on one page of your Updox inbox.
	Register
July 18	How to make items private in your Updox inbox
2:00 PM	During this session we will discuss how to make items that contain sensitive patient
	information private in your Updox inbox. Specifically, we will discuss the difference
	between faxing items on behalf of the practice or private, how to print privately and how to route items to specific users. We will also cover how to filter items in your
	inbox by space or queue and how to enable workspace sharing.
	Register
July 24	How to get information into Updox
10:00 AM	During this session, we'll explore our two virtual printer options; print to fax and print
	to inbox. Specifically, we will review the ability to outbound fax from any application
	on your personal computer, print documents into Updox for editing and signing. We'll
	review the pros and cons of each option to find what best will work for your
	organization.
	Register
July 25	How Updox Video Chat/Updox Messenger can be used to engage with your patients
11:00 AM	securely, quickly and conveniently
	During this session we will cover how Updox Video Chat can be used to consult and
	follow up with your patients. You will learn how to have a quick Video encounter with
	patients and other care providers, as well as learn different work flows within
	pharmacy this can be utilized for. During this Session we will also cover how
	Messenger can make staff communication within your pharmacy more secure and
	efficient. You will learn how to message a staff member within the Pharmacy using



	Updox while also reviewing work flows in which messenger can be used to send PHI. Register
July 30	How to upload, edit and download documents in Updox
2:00 PM	During this session we will cover how to upload a form into Updox that is saved on your computer and how to edit the form all within Updox. We will highlight the main editing features including how to upload your signature to electronically stamp documents. We will download and save a copy of the edited document to our computer and then complete the session by faxing out the document. Register

AUGUST

August 6 12 PM	How Updox Video Chat/Updox Messenger can be used to engage with your patients securely, quickly and conveniently During this session we will cover how Updox Video Chat can be used to consult and follow up with your patients. You will learn how to have a quick Video encounter with patients and other care providers, as well as learn different work flows within pharmacy this can be utilized for. During this Session we will also cover how Messenger can make staff communication within your pharmacy more secure and efficient. You will learn how to message a staff member within the Pharmacy using Updox while also reviewing work flows in which messenger can be used to send PHI. <u>Register</u>
August 8 2 PM	How to organize your Updox inbox During this session you'll understand the best practices around using tags and queues to better sort the inbox for more efficient workflows. Also, the ability to rename items and add comments will be reviewed in order to utilize searching. <u>Register</u>
August 21 2 PM	How Updox Video Chat/Updox Messenger can be used to engage with your patients securely, quickly and conveniently During this session we will cover how Updox Video Chat can be used to consult and follow up with your patients. You will learn how to have a quick Video encounter with patients and other care providers, as well as learn different work flows within pharmacy this can be utilized for. During this session we will also cover how Messenger can make staff communication within your pharmacy more secure and efficient. You will learn how to message a staff member within the Pharmacy using Updox while also reviewing work flows in which messenger can be used to send PHI. <u>Register</u>