

MAY

May 7 10 a.m.	How to customize your Updox communication tools During this session, we'll walk through customization of cover sheets, templates, internal forms and more. In addition to reviewing how to create and edit these, we'll discuss the best practices learned from like customers. Register
May 9 2:00 PM	How to utilize Updox for pre and post appointment workflows During this session, we'll demonstrate how to think 'outside the box' about communication and patient engagement centered around an appointment. We'll be reviewing custom forms connected to automated reminders, post appointment follow- up and communication, as well as general information to your patient base. <u>Register</u>
May 14 10:00 AM	How to communicate with your patient's care team using Updox During this session, we'll review how to implement Updox features to assist your organization with communicating to multiple members on the patient's care team. Texting to patients as well as contacts within your address book, faxing to multiple organizations and internal messaging can speed up your redundant messages. This session will show to implement different tips and tricks around functionality you may already have. <u>Register</u>
May 16 2:00 PM	How to organize your Updox inbox During this session you'll understand the best practices around using tags and queues to better sort the inbox for more efficient workflows. Also, the ability to rename items and add comments will be reviewed in order to utilize searching. Register
May 21 10:00 AM	How to securely communicate inside and outside your organization During this session, we'll review the different Updox workflows that allow you to have conversations that contain PHI with members of your organization, as well as contacts and patients outside the organization. <u>Register</u>
May 23 2:00 PM	How to get information into Updox During this session, we'll review the ability to outbound fax from any application on your personal computer, print documents into Updox for editing and dragging from your desktop into the inbox. We'll review the pros and cons of each option to find what best will work for your organization. <u>Register</u>
May 30 10:00 AM	How to customize your Updox communication tools During this session, we'll walk through customization of cover sheets, templates, internal forms and more. In addition to reviewing how to create and edit these, we'll discuss the best practices learned from like customers. <u>Register</u>



JUNE

June 4 10:00 AM	How to utilize Updox for pre and post appointment workflows During this session, we'll demonstrate how to think 'outside the box' about communication and patient engagement centered around an appointment. We'll be reviewing custom forms connected to automated reminders, post appointment follow- up and communication, as well as general information to your patient base. <u>Register</u>
June 6 2:00 PM	How to communicate with your patient's care team using Updox During this session, we'll review how to implement Updox features to assist your organization with communicating to multiple members on the patient's care team. Texting to patients as well as contacts within your address book, faxing to multiple organizations and internal messaging can speed up your redundant messages. This session will show to implement different tips and tricks around functionality you may already have. Register
June 7 12:00 PM	How to organize your Updox inbox During this session you'll understand the best practices around using tags and queues to better sort the inbox for more efficient workflows. Also, the ability to rename items and add comments will be reviewed in order to utilize searching. Register
June 11 10:00 AM	How to organize your Updox inbox During this session you'll understand the best practices around using tags and queues to better sort the inbox for more efficient workflows. Also, the ability to rename items and add comments will be reviewed in order to utilize searching. Register
June 13 2:00 PM	How to securely communicate inside and outside your organization During this session, we'll review the different Updox workflows that allow you to have conversations that contain PHI with members of your organization, as well as contacts and patients outside the organization. Register
June 14 12:00 PM	How to get information into Updox During this session, we'll review the ability to outbound fax from any application on your personal computer, print documents into Updox for editing and dragging from your desktop into the inbox. We'll review the pros and cons of each option to find what best will work for your organization. <u>Register</u>
June 18 10:00 AM	How to customize your Updox communication tools During this session, we'll walk through customization of cover sheets, templates, internal forms and more. In addition to reviewing how to create and edit these, we'll discuss the best practices learned from like customers. Register



JUNE

June 20 2:00 PM	How to utilize Updox for pre and post appointment workflows During this session, we'll demonstrate how to think 'outside the box' about communication and patient engagement centered around an appointment. We'll be reviewing custom forms connected to automated reminders, post appointment follow- up and communication, as well as general information to your patient base. <u>Register</u>
June 21 12:00 PM	How to communicate with your patient's care team using Updox During this session, we'll review how to implement Updox features to assist your organization with communicating to multiple members on the patient's care team. Texting to patients as well as contacts within your address book, faxing to multiple organizations and internal messaging can speed up your redundant messages. This session will show to implement different tips and tricks around functionality you may already have. <u>Register</u>
June 25 10:00 AM	How to securely communicate inside and outside your organization During this session, we'll review the different Updox workflows that allow you to have conversations that contain PHI with members of your organization, as well as contacts and patients outside the organization. <u>Register</u>
June 27 2:00 PM	How to get information into Updox During this session, we'll review the ability to outbound fax from any application on your personal computer, print documents into Updox for editing and dragging from your desktop into the inbox. We'll review the pros and cons of each option to find what best will work for your organization. <u>Register</u>
June 28 12:00 PM	How to organize your Updox inbox During this session you'll understand the best practices around using tags and queues to better sort the inbox for more efficient workflows. Also, the ability to rename items and add comments will be reviewed in order to utilize searching. Register