

PATIENT ENGAGEMENT

Updox Telehealth

Convenient, virtual care made possible.



Increase accessibility and connect to your patients face-to-face, no matter where they are, with state-of-the-art HIPAA-compliant video and audio calls. The patient experience is front and center, with a streamlined workflow that mimics an in-person visit.

Benefits of Updox Telehealth



Boost Revenue

Drive revenue with the ability to see more patients more often with virtual visits.



Secure & HIPAA Compliant

Ensure security with HIPAA-compliant video conferencing.



Patient Satisfaction

Improve patient satisfaction by eliminating the need for in-person visits and reducing the time it takes to access quality care.



Remote Interpreter Services

Increase accessibility and optimize the patient experience with ease of use and support for 10 languages.



Patient Engagement

Video chat keeps patients engaged between in-person visits and allow for better management of chronic conditions.



Virtual Waiting Room

Enhanced flexibility allows for triage workflows that mimic an in-person visit.



Host Group Sessions

Telehealth allows you to host group sessions with up to 20 attendees.



Seamless Integration

Our telehealth solution integrates seamlessly with most EHR systems.

With Updox Telehealth, healthcare providers can deliver high-quality, secure, and convenient patient care, ensuring better outcomes and increased satisfaction.



Here's how Telehealth works in the patient journey



Visit

- Speak with patients in video chat or by phone
- Easily add participants to calls
- Mirror the flow of an in-person visit with virtual waiting rooms

Ongoing Care

- Easily check in on patient progress
- Help patients stick to care plans
- Maintain ongoing communication

This product pairs well with...



Forms



Patient Portal



Secure SMS



Appointment Reminders

Telehealth, take care of your patients, right where they are.