

Virtual Chat Checklist

Video chat solutions are everywhere these days—at work, in schools, and hopefully at your healthcare practice as well. But not all video chat solutions are created equal, especially when it comes to **providing HIPAA-compliant security between healthcare providers and their patients.**



ONE STEP AT A TIME

Developing an effective virtual care strategy is a process, with providers identifying their needs, setting tangible goals, and building on their strategy one step at a time. Here's a practical checklist you can follow as you choose a video chat solution to fit your strategy.

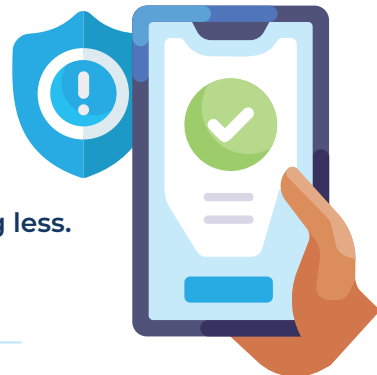
Do you have all the boxes checked? If not, where would you consider starting?



Security & HIPAA Compliance

First and foremost, it's essential to choose a video chat service that can protect your patients' sensitive personal health information.

Don't risk your patients' privacy—and your reputation—with anything less.



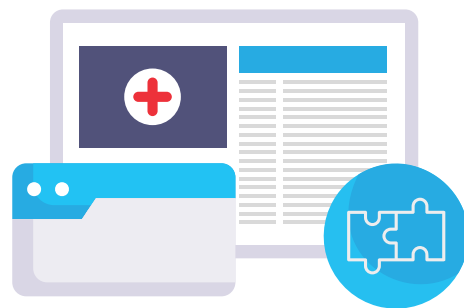
Multiple Video Participants

Sometimes it's necessary to have virtual consultations with more than just a single patient. Make sure your video chat solution can **accommodate family members and other participants for group calls.**



Integration Into Existing Workflows

Your virtual care experience should be a comprehensive and complete ecosystem that fits seamlessly into your office's preferred workflow. It should **help make your office more efficient**, so you can see more patients in a day.



No App Downloads or Additional Hardware

You should be able to add video chat to your office **without installing any applications or purchasing any additional hardware.** Your video solution should work effortlessly with your existing technology and preferred mobile devices.



Easily Manage Participants & Waiting Rooms

Look for a solution that provides virtual waiting rooms so you **can easily organize meeting participants before going on camera with them.** You should also be able to manage video participants with functions such as mute/unmute and video on/off.



Check Video Chat off Your List Today!

