





Simplify your Patient Intake Experience with Updox

Pre-Visit Tools & Patient Scheduling

Updox makes managing patient scheduling a breeze, streamlining the process for you and patients.



Online Check-In and Medical eForms Accelerate the patient intake process by utilizing user-friendly, HIPAA-compliant online forms, that can be conveniently accessed via link within a text message or email. With <u>Updox eForms</u>, patients can securely complete forms online from any device, anywhere. Forms are easy to create and can be used for health information, clinical information, and more. Patients do not need to login to the practice platform to fill out these forms.

Using <u>online forms</u> as part of the check-in process makes everyone's lives easier. Patients can complete their intake forms ahead of time instead of arriving early to fill out paperwork in your waiting room. This helps to prevent backups in your patient queue, makes information easier for your staff to access, and it becomes visible instantly within your EHR system. Electronic forms also help to eliminate data-entry errors, as your staff won't have to translate handwritten information into the system.



Patient Appointment Reminders When patients miss their appointments, it costs your practice money and causes frustration on both ends. <u>Updox Appointment Reminders</u> reduce no-shows via automatic appointment reminders that notify patients about upcoming visits and allow them to confirm or reschedule.



eFax

Fax continues to be an important communication method between practices, pharmacies, and patients to securely share documents prior to the visit. With <u>Updox eFax</u> with Advanced Fax Routing your practice can enjoy all the convenience of fax without any of the hassles of physical paper. Updox eFax also increases staff productivity, saving an average of 4 hours per week on administrative tasks.



HIPAA-Compliant Text Messaging Utilizing text messages is an optimal method for securely and efficiently communicating with your patients. <u>Updox Secure SMS</u> ensures HIPAA compliance, offering a safe environment to exchange information and stay connected both before and after visits, without the hassle of phone calls.



Online
Patient Portal

Avoid putting patients through the hassle of calling your office and waiting on hold. The <u>Updox Patient Portal</u> streamlines their experience by reducing time spent leaving messages, waiting for a call back, and scheduling office visits. Enable your patients to conveniently access medical records, clinical summaries, make payments, or communicate any concerns to your staff. Easily keep your patients informed and engaged in their healthcare plan, so they have the best outcomes.

It's Simple - Updox Not Only Improves the Patient Intake Processes, But Point-of-Care and Post-Care Communication as Well.

A secure software platform will help you to run your practice more efficiently. The easier it is for you to keep things operating smoothly, the more time you can spend focusing on what really matters—your patients.

Updox's practice management software helps you save time, get paid faster, and provide your patients with a simplified and engaging healthcare experience.

Are you ready to start transforming your practice? Book a demo to learn more about our solutions today!